



The Ranvier Group Commercial Water Heater Program

“Hot Water is ESSENTIAL!”



Program Topics



Product Support

Technical and Installation Support for water heaters and related equipment.



Water Heater Availability

Supports local wholesale distributors to insure commonly used commercial tank type, tankless, and boilers are in stock.



Service Parts Availability

24/7 Availability on common replacement parts for commercial water heaters.



Engineered Solutions

Product Selection
Product Sizing
Usage and Flow Analysis
Whole mechanical room solutions (pumps, mixing valves, expansion tanks, etc.)

Product Support Details



25+ YEARS
EXPERIENCE
WITH
INSTALLING,
SERVICING, AND
MAINTAINING
BOILERS AND
WATER HEATING
RELATED
EQUIPMENT.



10+ YEARS
WORKING FOR
A.O. SMITH AS A
COMMERCIAL
TECHNICAL
SUPPORT
SPECIALIST, AND
FIELD SERVICE
ENGINEER.



JOB SITE VISITS/
EVALUATIONS FOR
PROBLEMATIC
EQUIPMENT



OVER THE PHONE
TROUBLESHOOTING
ASSISTANCE



TOOLS AND
EXPERIENCE TO
ASSIST YOU WITH
GETTING YOUR
CUSTOMER BACK
IN HOT WATER.



Service Parts Availability Details



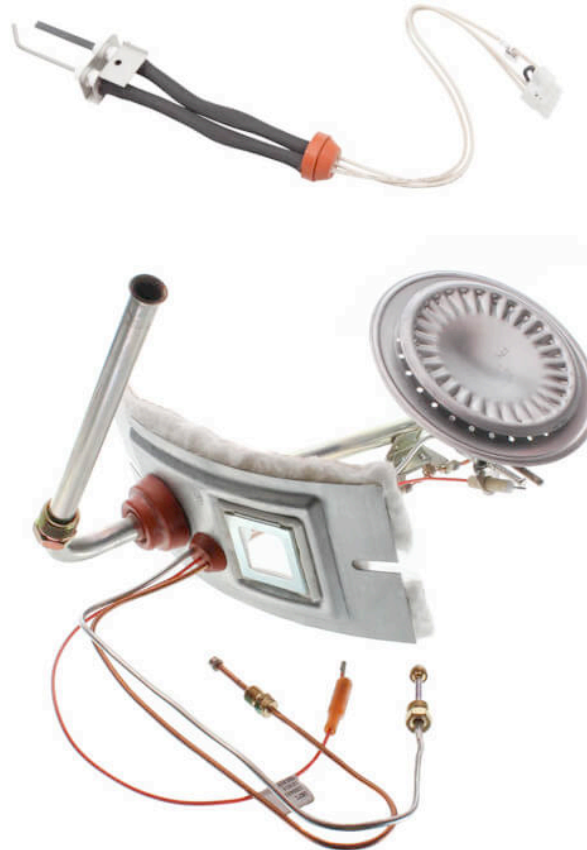
Commonly replaced parts for a wide variety of water heaters will be stocked to reduce downtime.



Troubleshooting assistance so that you get the right part the first time.

Commonly Stocked Parts

- ▶ Igniters
- ▶ Flames Sensors
- ▶ Ignition Transformer
- ▶ Igniter Wire
- ▶ Gas Valves (Natural & LP)
- ▶ Blower (with gaskets)
- ▶ Burner (with gaskets)
- ▶ Display
- ▶ Power Supply Boards
- ▶ Central Control Boards
- ▶ Temperature Probes
- ▶ Thermostats
- ▶ Pilot Assemblies





Engineered Solution Details



Data logging equipment to identify hot water usage.



Jobsite evaluations to help identify deficiencies.

Engineered Solutions

- ▶ The Ranvier Group realizes that sizing hot water equipment can be challenging. We take the guess work out of sizing commercial domestic hot water systems. Using the flowmeter to measure the amount of hot water being used over an extended period. This allows us to identify peak periods that may require more hot water than other times.
- ▶ We also realize that some jobs require more than just a water heater. Reality is some situations need more than a water heater. We go the extra step and visit the job to fully evaluate the application to make sure that you are installing the right equipment, the right way.
- ▶ Problematic jobs got you stumped? We can visit the job to help troubleshoot, identify issues, and provide resolutions.